

REQUEST FOR INFORMATION

RFI for Engineering Services for the Operations and Maintenance of the Roosevelt Island Aerial Tramway

A. Description

The Roosevelt Island Operating Corporation (“RIOC”) was created in 1984 by the State of New York as a public benefit corporation with a mission to plan, design, develop, operate, and maintain Roosevelt Island. With a focus on innovative and environmentally friendly solutions, RIOC is committed to providing services that enhance the island’s residential community. RIOC manages the two-mile long island’s roads, parks, buildings, a sports facility, and public transportation, including the iconic Roosevelt Island Tramway. Additionally, RIOC operates a Public Safety Department that helps maintain a safe and secure environment for residents, employees, business owners, and visitors. As part of its mission, RIOC strives to enhance the quality of life of Roosevelt Island residents and the people of New York State, by promoting public facilities, open spaces and commercial facilities on the Island. These include the Aerial Tramway, sanitation and safety departments, pedestrian walkways, Sportspark, outdoor fields, streets, and a variety of storefronts along the Island’s Main Street. Further information about RIOC can be found at <https://rioc.ny.gov/>.

RIOC is seeking information on Contractors interested in and capable of supporting its requirements for operations and maintenance of the Roosevelt Island Aerial Tramway.

THIS IS A REQUEST FOR INFORMATION (RFI) ONLY. This RFI is issued solely for information and planning purposes – it does not constitute a Request for Quote (“RFQ”) or a promise to issue either an RFQ or a Request for Proposal (“RFP”) in the future. This request for information does not commit RIOC to contract for any supply or service whatsoever. Further, RIOC is not at this time seeking quotes and will not accept unsolicited quotes. Respondents are advised that RIOC will not pay for any information or administrative costs incurred in response to this RFI; all costs associated with responding to this RFI will be at the respondent’s sole cost and expense. Not responding to this RFI does not preclude participation in any future RFQ and/or RFP, if any are issued.

B. Background

The Roosevelt Island Aerial Tramway is maintained and operated by RIOC under the 1974 Franchise Agreement with the City of New York, as amended. The Aerial Tramway serves as commuter transit system between Roosevelt Island and the west side of Second Avenue between 59th and 60th Streets, traveling over the East River. It consists of two stations (one located in Manhattan and the other on Roosevelt Island), three support towers (two located in Manhattan and one on Roosevelt Island), as well as the Tramway components (i.e., the tramway cabins, support wires and ropes, and all associated mechanical and electrical equipment.).

In 2008, a design-build contract for modernization of the then-33-year-old system was awarded to Pomagalski, S.A. (“POMA”), following a competitive selection process. A five (5) year operating

agreement was contemporaneously executed with Pomagalski, S.A., which was assigned to and assumed by Leitner-Poma of America, Inc., the American affiliate of POMA, in 2011. Among other improvements, the machinery of the Tramway was updated from a classic reversible ropeway to the two independent single reversible aerial tramways (dual haul) now in place. The rebuilt Tramway opened on November 30, 2010.

C. Schedule

Milestone	Anticipated Date
RFI Issuance	7/21/2026
RFI Questions Due	7/28/2026
RIOC responds to RFI Questions	8/5/2026
Responses to RFI Due	8/13/2026
Requests for One-on-One Meetings	As needed
Anticipated RFP Date	October

D. Scope

The Contractor shall be responsible for the Operations and Maintenance of the Roosevelt Island Aerial Tramway Operations including the necessary planning, management, and execution to ensure safe, reliable, and efficient service in accordance with applicable regulations, original equipment manufacturer recommendations, industry best practices, and RIOC requirements. All work must be performed in accordance with applicable federal, state and local laws, codes, and regulatory requirements. Operation and Maintenance responsibilities include, but are not limited to the following:

1. Operations of the Aerial Tramway in accordance with the following service schedule:

Regular Service: Operations every 15 minutes
 Sunday – Thursday: 6:00 a.m. – 2:00a.m.
 Friday – Saturday: 6:00 a.m. - 3:30 a.m.

Rush Hour Service: Operations every 7.5 minutes
 Weekday mornings 7:00 a.m. – 10:00 a.m.
 Weekday evenings 2:30 p.m. – 7:00 p.m.

The tramway cabins each have a capacity of approximately 110 riders. Annual ridership is approximately 3 million.

2. Regularly perform all preventive, predictive, corrective, and condition-based maintenance activities in accordance with the manufacturer’s maintenance manuals, applicable codes and standards, regulatory requirements (ANSI B77.1 and NYS Rule No. 32), and industry best practices.

3. Regularly perform routine repairs, component replacements, and system improvements necessary to maintain system safety, reliability, availability, and adherence to the required operating service schedule.
4. Proactively plan, manage, and execute long term overhauls, rehabilitation, and system upgrades necessary to maintain the aerial tramway in a state of good repair and support future operational requirements.
5. Perform routine cleaning of all interior and exterior station areas, including but not limited to, passenger waiting areas, boarding platforms, control rooms, bathrooms, elevators, mechanical spaces, walkways, and access points.
6. Conduct regular maintenance and upkeep of HVAC, electrical, fire alarm, and plumbing equipment services within the station.
7. Provide qualified on-site personnel, management systems, tools, equipment, and resources necessary to safely perform all operations and maintenance activities.
8. Monitor and report on system performance, reliability, availability, maintenance activities, safety performance, and operational metrics through monthly reporting to RIOC.
9. Prepare and submit annual asset condition assessments, overhaul forecasts, renewal recommendations, and capital improvement plans to assist the Owner with long-term budgeting and capital planning.
10. Maintain complete records of operations, inspections, maintenance activities, repairs, failures and asset condition data throughout the term of the contract.
11. Liaise and coordinate with local agencies, city stakeholders and RIOC

The anticipated contract duration is five (5) years, with options for contract extension.

E. Responses

Interested parties must submit responses to the point(s) of contact identified below:

Amy Firestein Amy.Firestein@rioc.ny.gov

Responses shall be reasonable in length to convey response, but without a page limitation. Proprietary information, if any, should be minimized and **MUST BE CLEARLY MARKED**.

All Contractor Respondents must complete the table below:

- Company Information: (name, phone number, DUNS, CAGE Code, POC information, website, etc.)

- Contract(s): Provide a list of any Federal, State, or City Contracts and their status.

Quality Responses – To be attached in a separate word document

- Description of your company’s capabilities as they relate to the services described in this notice. (300 Words Maximum)
- A description of your company’s previous experience providing the services described in this notice. (300 Words Maximum)
- A description of any teaming/subcontracting your company anticipates utilizing in support of this requirement. (300 Words Maximum)
- Any other relevant information that is not listed above which the Roosevelt Island Operating Corporation should consider in finalizing its market research and acquisition strategy. (300 Words Maximum)

Prompt	Contractor’s Information
Company Name and Phone Number	
DUNS	
CAGE Code	
Point of Contact Information, Name, Role, Email, Phone	
Website	
Provide a list of any Federal, State, or City Contracts and their status	
Does your firm have \$20M of Liability Insurance Coverage? (Mark Yes or No) If no, please indicate Liability Insurance coverage.	
Does your firm have any ongoing legal disputes currently or in the past five years? (Mark Yes or No)	

F. Questionnaire for Interested Firms (Please keep responses under 300 Words)

- 1) Has your firm provided Operations and Maintenance of passenger ropeways in urban environments? (List where provided)

Yes No Other

- 2) Has your firm worked on passenger ropeways or people movers that operate seven days per week, year-round? (List where provided)

Yes No Other

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- 3) Is your firm familiar with American National Standard for Passenger Ropeways - ANSI B77.1? Please list a project where your firm utilizes these National Standards.

Yes No

Project Name, Location, Year Work Was performed

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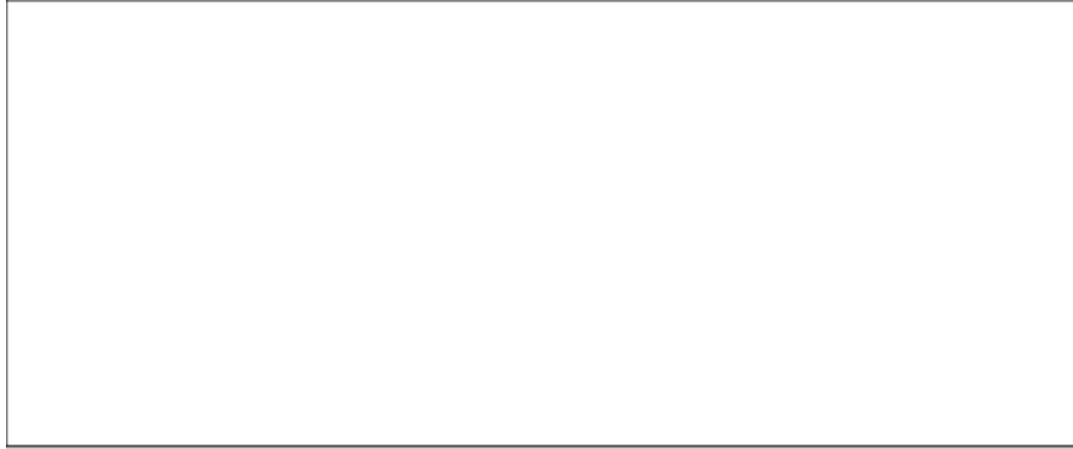
- 4) Has your firm completed public transportation engineering projects before? (List three projects maximum)

Yes No

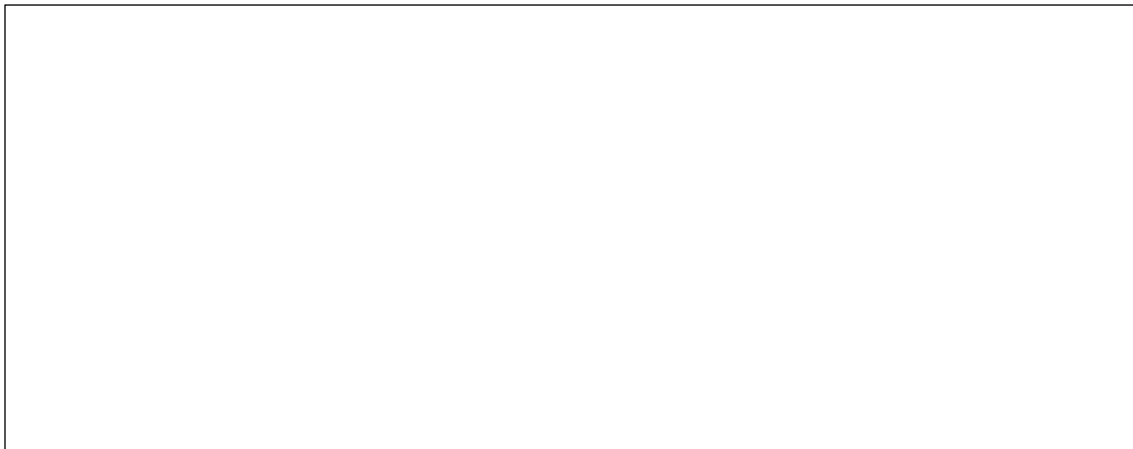
Project Name, Location, Year Work Was performed

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- 5) For comparable Tramway Operations and Maintenance contracts, please provide:
- The approximate range of each contract's value.
 - Whether the contracts include: Full O&M services, labor only, maintenance only or other.
 - A brief description of the contracts used as the basis for your response (system type and location only, no confidential pricing required).

A large, empty rectangular box with a thin black border, intended for the respondent to provide details for question 5.

- 6) Outside of the training, maintenance, and warranty items provided by your firm, what (i) operational and maintenance and (ii) major repair and long-term overhaul recommendations do you have for the successful long-term operation of the Tramway? Include whether this work is performed by your firm or subcontracted.

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7) Please check the boxes for the types of passenger ropeways your firm has designed-constructed and/or performed Operations and Maintenance for:

- ☐ Aerial Tramways
- ☐ Aerial Commuter Tramways
- ☐ Aerial Lifts
- ☐ Surface Lifts
- ☐ Tows and Conveyors
- ☐ Passenger Tramways

8) Does your firm have experience with wire rope and track cable inspection techniques?
(List three projects maximum)

Yes No

If yes, provide the Project Name, Location, Year Work Was performed

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9) Does your firm have prior experience negotiating with Local Trade Unions?

Yes No

If yes, please describe the experience including the number of local trade unions that you negotiated with and any unique circumstances.

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10) Identify three challenges RIOC should expect to face over the next five years if your firm is the Operations & Maintenance contractor. Explain how your firm would approach and mitigate those challenges.

11) Is there any other information RIOC should take into consideration?

12) Will your firm participate if and when an RFP is issued? What factors would inhibit participation? (Circle Y or N, then check relevant boxes)

Yes No

- ☐ Inadequate compensation for scope of work
- ☐ Proposal Deadline too close to RFP Announcement
- ☐ Insufficient Personnel to perform scope of work
- ☐ Geographic Barriers
- ☐ Other, please describe:

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- ☐ If you circled “No,” please share what might entice you to bid.
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13) What are one to three characteristics of a solicitation for Operations and Maintenance that would encourage firms to submit bids?